



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

VIA E-MAIL ONLY

January 25, 2018

Mr. Aaron Lambert
Healthy Blue
10000 Perkins Rowe Suite G-510
Baton Rouge, LA 70810

RE: Notice of Closure Regarding the Modernization Project

Dear Aaron:

By Notice of Action dated December 21, 2017, Healthy Blue (HBL) was notified of its failure to meet a deadline associated with the LDH systems modernization project. The contract between HBL and the Louisiana Department of Health (LDH) provides:

16.0 SYSTEMS AND TECHNICAL REQUIREMENTS

16.1. General Requirements

16.1.3. All MCO applications, operating software, middleware, and networking hardware and software shall be able to interoperate as needed with DHH's systems and shall conform to applicable standards and specifications set by DHH.

16.3 Connectivity

16.3.1 DHH is requiring that the MCO interface with DHH, the Medicaid Fiscal Intermediary (FI), the Enrollment Broker (EB), and its trading partners. The MCO must have capacity for real time connectivity to all DHH approved systems. The MCO must have the capability to allow and enable authorized DHH personnel to have real-time connectivity to the MCO's system as remote connections from DHH offices.

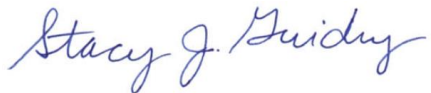
HBL was to demonstrate compliance on January 17, 2018 (subsequently re-scheduled to January 22, 2018 due to winter storm office closure) by successfully performing end to end testing. Due to connectivity issues, end to end testing was ultimately completed on January 25, 2018. HBL

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has demonstrated compliance so this matter will be closed. However, should HBL in the future fail to meet deadlines associated with the LDH systems modernization project, LDH reserves the right to impose penalties in accordance with Section 20.4 of the contract.

Please do not hesitate to contact me if you have any questions.

Sincerely,



Stacy Guidry
Section Chief, Health Plan Management

SG/lj

cc: Amy Landry
Jen Steele
Kim Sullivan
Natalie Newsom
File #: AMG2-06